

## **MUNICIPALITY OF TWEED**

### **NOTICE of SERVICE IMPROVEMENTS and SERVICE BARRIERS**

#### **2008 REPORT**

**SECTION 300** of the Municipal Act, 2001 requires a municipality to provide notice to the public, at least once per calendar year, of the following:

- improvements in the efficiency and effectiveness of the delivery of services by the municipality and its local boards.
- barriers identified by the municipality and its local boards to achieving improvements in the efficiency and effectiveness of the delivery of services.

Following are service delivery improvements and barriers identified for the year 2008:

#### **SERVICE IMPROVEMENTS**

##### **General Administration**

- Continuation of bi-weekly news column in local newspapers and continued update of municipal website to provide information to public, including notification of all Council and committee meetings.
- Continuation of newsletters to property owners three times per year.
- Establishment of Persons & Property Committee and Personnel & Finance Committee as committees of Council to address related matters and provide recommendation for action.
- Continuation of Planning & Development Study and updated zoning by-law, including public open houses for draft zoning by-law map schedules.
- Reallocation of administration and treasury job functions among staff to provide for specific areas of service.
- Automated voice mail system on municipal office telephones, including after hours message regarding emergency and on call numbers.
- Adoption of exotic animal by-law, which prohibits certain types of non domestic animals.

### Community Development

- Establishment of Community Development Committee.
- Initiation of process for development of Integrated Community Sustainability Plan.

### Fire

- Hiring of three additional volunteer firefighters.
- Adoption of false alarm policy.
- Modifications to pumper / tanker for safer vehicle.

### Parks and Recreation

- Creation of one overall Recreation Committee, combining former Arena and Parks & Rec committees.
- Paving of arena parking lot.
- Approval for arena upgrades, gathering of public comments on proposed improvements and acceptance of proposal for design.
- Installation of wind powered aerator at Park to address weed growth in lake. Purchase of used weed harvester for municipal staff to cut weeds at beach and boat launch areas.
- Electrical upgrades at Park and ball diamonds.
- Completion of outdoor swimming pool design.
- Establishment of working group and preliminary discussions on partnership and development of fairgrounds lands for recreation facilities.

### Roads / Public Works

- Completion of three bridge replacement projects.
- Two major street rehabilitation projects in urban centre.

- Continuation of preparation and surface treatment on rural roads.
- Replacement of > 1,000 feet of poor sidewalk in urban centre.
- Purchase of sidewalk snowplow unit for use by municipal staff.
- Preliminary investigation and discussions regarding new gravel pit for municipal gravel supply.
- Installation of three-way stop sign at busy intersection in urban centre.
- Purchase of compactor for garbage compaction at landfill site.
- Delivery of water sampling information and flood advisory kits to residents in flood prone areas.

#### Water and Sewer

- Continued sealing of sanitary sewer mains and laterals to reduce infiltration into system.
- Dredging of north lagoon cell to increase capacity.
- Coordination with MOE of multi year action plan to provide for continued improvements to sewage system and lagoon operations.

#### **BARRIERS**

- Lack of capital funds to carry out additional improvements to infrastructure and facilities.
- Increased demands on municipal staff resources and time.